

# PLANNING MAIN STREET TOURS FOR ELECTED OFFICIALS



The best way to showcase the accomplishments – and the needs – of your Main Street program is through sharing a first-hand experience with a decision-maker. Proactively reaching out to schedule a tour of your district to educate officials or request specific action should be a in every Main Street leader's to-do list.

# THINK STRATEGICALLY

- Determine which projects are best to showcase the organization's work and any policy request.
   Use your Main Street strategy and committee work plan as a guide.
- For Congressional visits, plan for intervals when the Member will be in their district, such as August recess. Access the Congressional calendar here
- Be prepared with handouts such as a one-pager about your program, your annual report, or Historic Tax Credit maps or projects, along with any specific impact measurement of the project, program, or business you feature

## SCHEDULE THE VISIT

- Email the official's scheduler 6-8 weeks in advance of the visit. Include several date options in your email.
- Be patient, but follow-up by email or phone.
  Schedules may change frequently. Be courteous to the scheduler.
- You may be offered a tour with a staff member if the elected official is unavailable. Graciously accept but remind the scheduler you are enthusiastic to have the official visit your Main Street at another time.
- Before the visit, ask staff about media: does the official want local media to cover the visit? Does the official want to promote the visit on social media?

#### BEFORE THE VISIT

- Organize a pre-visit meeting with everyone who will be participating in the tour.
- Walk through the tour route and determine speaking roles: who will be responsible for explaining the project? Who will be responsible for making an ask? Who is passing out handouts? Taking photos?
- Consider opportunities for the official to speak directly with small business owners or property owners.
- Do some research into the official's interests or background. If there is overlap in those interests with elements of the site or project, be sure to point it out.
- Make a contingency plan for inclement weather or unexpected events.

# THE DAY OF THE VISIT

- Stay connected to your contact in the office to determine exact arrival time.
- Engage in conversation. Make sure the official has an opportunity to ask questions.
- Make a request of the official, tied to the visit's goals. This could be support for your coordinating program or, for a member of Congress, or a federal program supporting Main Street.
- If agreed to, document the visit with photos and share on social media. Be sure to tag the official's account as well as business or organizations involved in the visit.

# AFTER THE VISIT

- Send a thank you note to the official and all staff involved in the tour the following day. Include any supplemental materials you promised during the meeting.
- Keep the momentum going: send a follow-up email to staff to reiterate your request or invite the official or staff to other Main Street events.

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